



COVID-19 guidelines:

- We have limited the maximum number of passengers in all trams to the number of available seats.
- We clean our trams even more often: bars and seats are cleaned with disinfectant before and after each ride.
- You can cancel your trip free of charge up to 2 weeks in advance. After that, you can change your booking to another date once free of charge.
- All passengers aged 13 and older are required by law to wear a face mask during the entire journey (unless medically exempt). You must bring your own face mask: access to the tram is unfortunately not allowed without a face mask.
- All participants in the group must be free of complaints for at least 24 hours prior to the ride. Please do not board the tram when you, or someone from the same household, has high temperature, a cough, loss of smell or taste, or other signs of disease.
- We ask you to provide us with a health declaration in advance of your trip.
- The tram driver is seated in an enclosed area for safety reasons. As a result, there is slightly less interaction between you and the tram driver than we would like to offer, but you can of course still count on excellent service.